

ELECTRONIC COMMUNICATION CONSENT FORM

Patient Name: _____

Date of Birth: _____

Provider: _____

You have the option of sending and receiving electronic communication, including e-mail, text message, and/or other forms of unencrypted electronic communication (together, “**Electronic Messaging**”), to and from Compass Psychological Services, LLC (“Compass”). Compass would like to ensure that you understand the risks, benefits, limitations, and requirements of using electronic communication (including telehealth). Information gathered from electronic communication with Compass may be used for diagnosis, treatment, therapy, follow-up and/or education. Safety measures are being used to ensure that electronic communication used by Compass is secure, though this does not eliminate all risks associated with electronic communication. Telehealth and phone encounters will not be recorded without your consent.

If you are not comfortable with using electronic communication or seeing a provider on videoconference technology, you may reject the use of the technology and schedule a traditional telephone session without video at any time, barring any restrictions related to public health or other concerns.

How we will use Electronic Messaging:

- To send you reminders of appointments or actions for you to take before an appointment, follow-ups from appointments, and notices about preventive services, treatment options, coordination of your care and other available health services;
- To send you information regarding insurance, billing, eligibility for programs/benefits, and account balances.

We may use automatic dialers or pre-recorded voice messages when communicating with you through Electronic Messaging, and all electronic messaging may be made a part of your medical record.

Risk of using Electronic Messaging:

- Electronic Messaging can be circulated, forwarded, sent to unintended recipients, and stored electronically and/or on paper.
- Senders can easily misaddress electronic messaging and send the information to an unintended recipient.
- Backup copies of electronic messaging may exist even after deletion.

- Electronic Messaging may not be secure and can possibly be intercepted, altered, forwarded or used without authorization or detection.
- Electronic Messaging service providers may charge for calls or messages received.
- Employers and online providers have a right to inspect Electronic Messaging sent through their company systems.
- Electronic Messaging may be used as evidence in court.

IN A MEDICAL EMERGENCY, DO NOT USE ELECTRONIC MESSAGING, CALL 911.

Patient Acknowledgement and Agreement

I have read and fully understand this consent form. I understand the risks associated with the use of Electronic Messaging between Compass and me, and I consent to the conditions and instructions outlined, as well as any other instructions that Compass may impose to communicate with me by Electronic Messaging.

In consideration of Compass's services and my request to receive Electronic Messaging as described herein, I hereby release Compass from any and all claims, causes of action, lawsuits, injuries, damages, losses, liabilities or other harms resulting from or relating to the calls or messages, including but not limited to any claims, causes of action, or lawsuits based on any asserted violations of the law (including without limitation the Telephone Consumer Protection Act, the Truth in Caller ID Act, the CAN-SPAM Act, the Fair Debt Collection Practices Act, the Fair Credit Reporting Act, the Health Insurance Portability and Accountability Act, any similar state and local acts or statutes, and any federal or state tort or consumer protection laws).

I understand that Compass will send Electronic Messaging to those telephone number(s) and email address(es) in my account:

_____ **I request to receive text messages.**

_____ **I request to receive e-mail messages.**

Signature

Patient (or Authorized Representative)

Date